

From: Petersen, Dain
To: Rodriguez, Tony
Sent: 9/25/2013 7:52:36 AM
Subject: RE: EIC question

Thanks Tony

Dain Petersen

Contact Center Manager
Texas Department of Public Safety
Customer Relations
(512) 462-6132, Direct
Dain.Petersen@dps.texas.gov



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From: Rodriguez, Tony
Sent: Wednesday, September 25, 2013 7:32 AM
To: Petersen, Dain
Subject: RE: EIC question

The production time for EICs is the same as DLs and IDs.
The customer gets a transaction receipt/temporary EIC that is valid for 30 days and can vote using it.

v/r

Tony Rodriguez

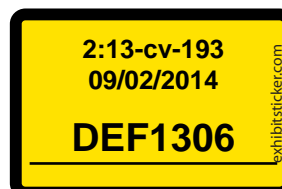
Customer Operations Senior Manager – South and West
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From: Petersen, Dain
Sent: Tuesday, September 24, 2013 11:26 AM
To: Rodriguez, Tony
Subject: FW: EIC question

Any information on this aspect of the EIC? I don't think this is stated on the site and we have an election judge that has inquired.

Dain Petersen

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From: Wenda, Patrick
Sent: Tuesday, September 24, 2013 10:54 AM
To: Petersen, Dain
Subject: EIC question

Dain,

Is the production time for EICs the same as driver licenses and state IDs? When a person completes an EIC transaction in the office, do they get a receipt w/ a photo that allows them to vote, or do they need to wait for the EIC to come in the mail?

Regards,

Patrick Wenda
Customer Relations Team Lead



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